

Creating Knowledge Based Healthcare Organizations

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Applying Business Intelligence to Clinical and Healthcare Organizations Harvard Business Press
 This second book in this practical, introductory series on practice issues in healthcare, explores the key issues and factors which influence the workings of a healthcare organisation and how these may be addressed through collaborative working and user focused care - at an introductory and practical level. The book will be presented in three sections: Working in Organisations Collaborative working User Focused Care The emphasis of this second text is on how the organization and those who work within it contribute to (both positively and negatively) the excellence of the healthcare organization and the care it gives. Rather than a theoretical tome on team working, leadership and change management, this book instead highlights and explores the tools and techniques that ALL healthcare staff need to be successful employees and managers delivering excellent care. The authors will outline and examine the evidence available for all areas covered, both to support and to critique excellence standards, and give a lively and practical introduction to the key organizational factors of a healthcare setting. Meaty topics abound, including: Management & leadership, ethics, equity, governance, user-involvement, team working, interprofessional excellence. The focus on multiprofessional working will make this accessible to a variety of healthcare groups. In keeping with the series, the book will include case examples, real-life practice and reflective exercises, as well as the theory needed to inform delivery of excellence. Contributors: Claire Brewis, Dr. Corrina Dickson, Dr. Lee-Ann Fenge, Karen Grimwood, Dr. Sarah Hean, Vanessa Heaslip, Jenny Kell, Melaine McSherry, Dr. Sabi Redwood, Lisa Smith, Kevin Stubbings, Jackie Tonkin, Katie Tucker

Patient Safety and Quality Springer

Managing Industrial Knowledge illuminates the complex processes at work in the creation and successful transfer of corporate knowledge. It is now generally recognized that the competitive advantages of firms depends on their ability to build, utilize and protect knowledge assets. In this volume many of the foremost international authors and pioneers of the study of knowledge in firms present their latest work and insights into organizational knowledge and innovation. In a world where markets, products, technologies, competitors, regulations, and even societies change rapidly, continuous innovation and the knowledge that produces innovation have become key. The chapters in this keynote volume shed new light on the contextual factors in knowledge creation, the links between knowledge and innovation in all aspects of business life and the processes by which these may be fostered or lost in organizations.

BUILDING NEW INNOVATION CAPABILITIES THROUGH KNOWLEDGE SHARING AND STRATEGIC ALLIANCES IN HEALTHCARE RESEARCH AND DEVELOPMENT Routledge

The knowledge base of an academic medical center is elaborate and far-reaching as the sources of expertise can be found in multiple networks of learning and management within the organization. Therefore, it is incumbent for professionals within a healthcare ecosystem to utilize external collaboration. This research explored open innovation processes between different academic medical centers with biomedical and genomic research institutions and biopharmaceutical companies with the intention to develop new insights that would maximize the probability of successful collaborative academic-industry knowledge creation. Through exploratory research consisting of a literature review and semi-structured interviews of senior-level managers and top-of-field researchers, it became evident that both individuals and organizations employed critical success strategies for open innovation orchestration by fostering trust, identifying motivating factors, continuously developing collaborative knowledge sharing with top-management support and lowering barriers to collaboration through project-level processes and procedures, but not without experiencing scientist-manager tension in the process. This study provided a relatively rare series of

insights into the senior-level collaboration views and issues between those scientists and managers within several major academic-industry strategic alliances.

Knowledge Management in Organizations Scarecrow Press

Annotation The purpose of *Creating Knowledge Based Healthcare Organizations* is to bring together some high quality concepts closely related to how knowledge management can be utilised in healthcare.

Creating Knowledge Based Organizations IGI Global

The disciplines of knowledge engineering and knowledge management are closely tied. Knowledge engineering deals with the development of information systems in which knowledge and reasoning play pivotal roles. Knowledge management, a newly developed field at the intersection of computer science and management, deals with knowledge as a key resource in modern organizations. Managing knowledge within an organization is inconceivable without the use of advanced information systems; the design and implementation of such systems pose great organization as well as technical challenges.

Clinical Knowledge Management IGI Global

Organizations of all sizes and types are facing a dual threat and opportunity. At the very moment when global markets are becoming available, these organizations are losing valuable people resources due to "boomer" retirements and downsizing strategies. As the technologies arrive to facilitate knowledge sharing across organizational and people bound

EBOOK: Implementing Excellence in your Health Care Organization: Managing, Leading and Collaborating Elsevier Health Sciences

In a joint effort between the National Academy of Engineering and the Institute of Medicine, this books attempts to bridge the knowledge/awareness divide separating health care professionals from their potential partners in systems engineering and related disciplines. The goal of this partnership is to transform the U.S. health care sector from an underperforming conglomerate of independent entities (individual practitioners, small group practices, clinics, hospitals, pharmacies, community health centers et. al.) into a high performance "system" in which every participating unit recognizes its dependence and influence on every other unit. By providing both a framework and action plan for a systems approach to health care delivery based on a partnership between engineers and health care professionals, *Building a Better Delivery System* describes opportunities and challenges to harness the power of systems-engineering tools, information technologies and complementary knowledge in social sciences, cognitive sciences and business/management to advance the U.S. health care system.

Making Cents Out of Knowledge Management Springer

Quality care of patients requires evaluating large amounts of data at the right time and place and in the correct context. With the advent of electronic health records, data warehouses now provide information at the point of care and facilitate a continuous learning environment in which lessons learned can provide updates to clinical, administrative, and financial processes. Given the advancement of the information tools and techniques of today's knowledge economy, utilizing these resources are imperative for effective healthcare. Thus, the principles of Knowledge Management (KM) are now essential for quality healthcare management. The *Healthcare Knowledge Management Primer* explores and explains essential KM principles in healthcare settings in an introductory and easy to understand fashion. This concise book is ideal for both students and professionals who need to learn more about key aspects of the KM field as it pertains to effecting superior healthcare delivery. It provides readers with an understanding of approaches to KM by examining the purpose and nature of its key components and demystifies the KM field by explaining in an accessible manner the key concepts of KM tools, strategies and techniques, and their benefits to contemporary healthcare organizations.

Healthcare Knowledge Management Springer Nature

Evidence-Based Practice: An Implementation Guide for Healthcare Organizations was created to assist the increasing number of hospitals that are attempting to implement evidence-based practice in their facilities with little or no guidance. This manual serves as a guide for the design and implementation of evidence-based practice systems and provides practice advice, worksheets, and resources for providers. It also shows institutions how to achieve Magnet status without the major investment in consultants and external resources.

Bulletin of the World Health Organization National Academies Press

Managing Knowledge-Based Initiatives from Pilot to Enterprise Deployment shows practitioners how to take their successful knowledge management pilot programs and to successfully expand them throughout the organization. Keeping the unique challenges of knowledge-based work in mind, Stacy Land explores what knowledge managers/project managers must know to effectively navigate within their organizations, position their work in a value-based framework, and publicize their work to increase buy-in. Topics include avoiding common sand traps, working with committees and multiple departments, compliance, entering a new world of politics and funding, achieving organizational alignment, developing and executing on a value proposition, negotiating executive sponsorship, and more.

Mobilizing Knowledge in Healthcare Springer Science & Business Media

This new book is not just a revised edition of the predecessor to this work, *Managing Knowledge in Health Services*, but a completely new book providing a snapshot of what health library and information professionals need to know now: this book will provide you with the knowledge and skills needed to deliver in today's demanding healthcare environment. With individual chapters contributed by leading edge practitioners focusing on issues of contemporary relevance, this essential book is structured around three logical divisions: Part 1 looks at the context within which healthcare is delivered and examines the different users who have access to the knowledge base; Part 2 outlines the principles underlying the way health information resources and services are organized and managed; Part 3 discusses the skills required to use the knowledge base effectively, including new filtering and evaluation techniques. Readership: This is a valuable book for all health library and information service providers and students in the field. It is also of great use to the increasing number of healthcare professionals, such as research and development coordinators and clinical effectiveness/governance facilitators, required to access health information as part of their working roles.

Building a Better Delivery System Springer Science & Business Media

The book gives an insight into how the quality of health care may improve through the model of knowledge management and a multi-contingency approach to organizational design. The author assesses the relational triangle between knowledge management, organizational design, and the health system in Montenegro. Montenegrin health care system is presented through macroeconomic, managerial, and organizational-legal factors. The author focuses on the importance of knowledge management, leadership, organizational strategy, structure, culture and climate of health organizations. The author's research covered public and private health institutions of Montenegro and included data collection from managers, union members, doctors, technicians, and finally, users of health services. A special part is dedicated to organizational challenges in the context of COVID-19 pandemic. The author explains how political agenda confronted with knowledge and profession and made Montenegro found itself in downward spiral in its fight against the pandemic. An abundance of diverse approaches to the quality of health services - from the point of view of service providers and users, decision makers and employees, management and trade union representatives, and private and public sector, makes the book stimulating and useful for professionals in health management, policy makers, patients, and the general audience.

Perspectives of Knowledge Management in Urban Health IGI Global

Creating Knowledge Based Organizations brings together high quality concepts and techniques closely related to organizational learning, knowledge workers, intellectual capital, and knowledge management. It includes the methodologies, systems and approaches that are needed to create and manage knowledge based organizations.

Redefining Health Care MIT Press

Creating Knowledge Based Healthcare Organizations brings together high quality concepts closely related to how knowledge management can be utilized in healthcare. It includes the methodologies, systems, and approaches needed to create and manage knowledge in various types of healthcare organizations. Furthermore, it has a global flavor, as we discuss knowledge management approaches in healthcare organizations throughout the world. For the first time, many of the concepts, tools, and techniques relevant to knowledge management in healthcare are available, offering the reader an understanding of all the components required to utilize knowledge.

To Err Is Human Taylor & Francis

"This book establishes a convergence in thinking between knowledge management and knowledge engineering healthcare applications"--Provided by publisher.

Knowledge Organizations Department of Health and Human Services

The purpose of this research is to study how new knowledge is created, used, and shared at both micro- and macro- levels in healthcare organizations so as understand how this can improve evidence-based practice and provide new roles for information professionals to better EBM and clinical decision-making. Using Dervin's SMM as the primary research framework, supplemented with Snowden's Cynefin Framework for data analysis, the results demonstrated that individual knowledge was created in the gap-bridging process as the sense-making moment. Situation movement state and gap-bridging strategies were two predictors for knowledge creation. The knowledge gaps were identified and a wide range of gap-bridging strategies were employed to cross the gaps and create new knowledge. This micro process of knowledge creation is linked to the organizational level thorough knowledge sharing. This whole process of knowledge creation, utilization and sharing were mapped into a new micro-macro sense-making model, showing all the barriers and enablers identified in this research. These findings have filled the missing gaps in the literature and answered the long-standing question of how new knowledge is created in organizations. These findings would be able to shed new light to the practice of EBM. Some possible ways are to shift the attention to the use of medical knowledge, place more emphasis to the use of case-based reasoning approach, develop personalized medicine, and raise the importance of narratives in clinical practice. The new roles for information professionals in support for KM include: 1) the provision of different case-based reasoning systems; 2) use of IT tools in KM to assist clinicians to make sense of the situation; 3) taking user-centered verbing approach to organize knowledge sources; 4) building up expertise

network; 5) use of narratives and storytelling for knowledge sharing; 6) engaging in virtual communities of practice; and 7) equipping library space to facilitate learning.

Managing Modern Healthcare Oxford University Press

Pervasive healthcare is an emerging research discipline, focusing on the development and application of pervasive and ubiquitous computing technology for healthcare and wellness. Pervasive healthcare seeks to respond to a variety of pressures on healthcare systems, including the increased incidence of life-style related and chronic diseases, emerging consumerism in healthcare, need for empowering patients and relatives for self-care and management of their health, and need to provide seamless access for healthcare services, independent of time and place. Pervasive healthcare may be defined from two perspectives. First, it is the development and application of pervasive computing (or ubiquitous computing, ambient intelligence) technologies for healthcare, health and wellness management. Second, it seeks to make healthcare available to anyone, anytime, and anywhere by removing locational, time and other restraints while increasing both the coverage and quality of healthcare. This book proposes to define the emerging area of pervasive health and introduce key management principles, most especially knowledge management, its tools, techniques and technologies. In addition, the book takes a socio-technical, patient-centric approach which serves to emphasize the importance of a key triumvirate in healthcare management namely, the focus on people, process and technology. Last but not least the book discusses in detail a specific example of pervasive health, namely the potential use of a wireless technology solution in the monitoring of diabetic patients.

Managing Organizational Knowledge IGI Global

Business intelligence (BI) tools are capable of working with healthcare data in an efficient manner to generate real-time information and knowledge relevant to the success of healthcare organizations. Further, BI tools benefit healthcare professionals making critical decisions within hospitals, clinics, and physicians' offices. Applying Business Intelligence to Clinical and Healthcare Organizations presents new solutions for data analysis within the healthcare sector in order to improve the quality of medical care and patient quality of life. Business intelligence models and techniques are explored and their benefits for the healthcare sector exposed in this timely research-based publication comprised of chapters written by professionals and researchers from around the world. Hospital administrators, healthcare professionals, biomedical engineers, informatics engineers, and students in graduate-level healthcare management programs will find this publication essential to their professional development and research needs.

Improving Healthcare Quality in Europe Characteristics, Effectiveness and Implementation of Different Strategies CRC Press

Until now, research has given us only a limited understanding of how managers actually make sense of and apply management knowledge; how networks of interaction amongst managers help or hinder processes of knowledge diffusion and the sharing of best practice; and how these processes are all influenced both by the organisations in which managers act and by the professional communities of practice they belong to. *Managing Modern Healthcare* fills these important gaps in our understanding by drawing upon an in-depth study of management networks and practice in three healthcare organisations in the UK. It draws from the primary research a number of important and grounded lessons about how management networks develop and influence the spread of management knowledge and practice; how management training and development relates to the needs of managers facing challenging conditions; and how those conditions are themselves shaping the nature of management in healthcare. This book reveals how managers in practice are responding to the many contemporary challenges facing healthcare (and the NHS in particular) and how they are able or not to effectively exploit sources of knowledge, learning and best practice through the networks of practice they engage in to improve healthcare delivery and healthcare organisational performance. *Managing Modern Healthcare* makes a number of important theoretical contributions as well as practical recommendations. The theoretical and empirical contributions the book makes relate to wider work on networks and networking, management knowledge, situated learning/communities of practice, professionalization/professional identity and healthcare management more generally. The practical contribution comes in the form of recommendations for healthcare management practitioners and policy makers that are intended to impact upon and help enhance healthcare management delivery and performance.

Altering Frontiers IGI Global

Experts estimate that as many as 98,000 people die in any given year from medical errors that occur in hospitals. That's more than die from motor vehicle accidents, breast cancer, or AIDS—three causes that receive far more public attention. Indeed, more people die annually from medication errors than from workplace injuries. Add the financial cost to the human tragedy, and medical error easily rises to the top ranks of urgent, widespread public problems. *To Err Is Human* breaks the silence that has surrounded medical errors and their consequence—but not by pointing fingers at caring health care professionals who make honest mistakes. After all, to err is human. Instead, this book sets forth a national agenda—with state and local implications—for reducing medical errors and improving patient safety through the design of a safer health system. This volume reveals the often startling statistics of medical error and the disparity between the incidence of error and public perception of it, given many patients' expectations that the medical profession always performs perfectly. A careful examination is made of how the surrounding forces of legislation, regulation, and market activity influence the quality of care provided by health care organizations and then looks at their handling of medical mistakes. Using a detailed case study, the book reviews the current understanding of why these mistakes happen. A key theme is that legitimate liability concerns discourage reporting of errors—which begs the question, "How can we learn from our mistakes?" Balancing regulatory versus market-based initiatives and public versus private efforts, the Institute of Medicine presents wide-ranging recommendations for improving patient safety, in the areas of leadership, improved data collection and analysis, and development of effective systems at the level of direct patient care. *To Err Is Human* asserts that the problem is not bad people in health care—it is that good people are working in bad systems that need to be made safer. Comprehensive and straightforward, this book offers a clear prescription for raising the level of patient safety in American health care. It also explains how patients themselves can influence the quality of care that they receive once they check into the hospital. This book will be vitally important to federal, state, and local health policy makers and regulators, health professional licensing officials, hospital administrators, medical educators and students, health caregivers, health journalists, patient advocates—as well as patients themselves. First in a series of publications from the Quality of Health Care in America, a project initiated by the Institute of Medicine

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